



The Little Kitchen Company team has been working very hard to make sure we can provide all of our guests with a safe environment when you visit us.

It is our aim to make you feel welcome, safe and secure in our premises.

The following safety measures will be in place when you arrive...

One way please!

We will operate a one way system throughout our premises - this starts through the gate where you will be asked to enter on the left hand side and exit on the left hand side. As you exit, please do so via the Courtyard and please do not stop to talk to anyone who may be queuing on the opposite side of the exit space.

Please wait to be seated

Whether you are planning to take away or enjoy our lovely garden or inside space, we would kindly ask all customers to wait to be greeted by our team who will direct you, either to the counter for a take away order, or to be shown to a suitable table in the garden or inside.

Hand sanitiser

As you enter please use the sanitiser provided and again, as you leave our premises. Hand sanitiser will also be available in our toilets.

Track and Trace

At the time of arrival, you will also be asked to submit your details, as part of the Government's requirement to keep a temporary record of all visitors to our premises. To do this please email twyford@thelittlekitchencompany.com with the names of the people you are visiting with and your phone number (a mobile is fine). This will be retained for 21 days prior to being deleted.

Distancing

We benefit from a spacious and beautiful courtyard garden and so we have maintained the preferred 2 metre distancing between tables because we can.

Our outside tables can seat up to 8 guests each.

A reminder that indoor gatherings should only be occurring in groups of 2 households (including support bubbles) and outdoor groups should only be occurring in groups of 2 households (or support bubbles) or a group of 6 people from any number of households.

Please do not move any tables as they have all been appropriately spaced to respect social distancing – 2 metres outside and 1 metre inside.

Handwashing

Please follow the posters visible in the toilets for guidance on how to wash your hands correctly.

Our team will be washing their hands every 30 minutes as a minimum, as well as in between tasks.

Table service, menus and payment

For inside and outside tables, we will be operating table service only - laminated menus will be brought to you, and your order will be taken at the table before removing the menus for sanitising.

Our menu will be a little different for the time being - still delicious, just a bit of a reduced choice initially.

Cutlery and condiments will only be provided when food is being served to you. Condiments will be single use.

Payment will be via card or contactless (contactless is preferred) or cash if this is not possible. Payment will be taken at your table.

Toilets

Only 1 customer will be allowed to queue (on the floor marking) for the toilet at any one time (with the exception of parents with children, or caregivers who need to provide assistance).

The entrance for using the toilet will be via the main front door and exit will be via the doors towards the back of the property and out via the garden.

When using the toilet, a leave on sanitiser will be provided for spraying on all contact surfaces, including (but not limited to), door handles, toilet locks, flush buttons, tap handles.

Hand washing posters will be displayed to advise of proper hand washing procedure.

Hand sanitiser will be available for you to use - please use this on the way in and out of the toilet.

Toilets will be cleaned regularly and more frequently, incremental with increased demand. There will be a schedule on display.

Children

Children are very much welcomed but please can those responsible for supervising them ensure they are adhering to social distancing at all times.

Takeaway

If you would like to order food or drink to takeaway please enter in the above way and place your order with the member of staff at the reception area - please do not enter the building but do this from outside.

Once you have placed your order please move down to the next set of doors to wait for this to be prepared so the next person can be served. There will be places to stand marked on the ground.

When your order is ready it will be taken to table by the back doors and put on the table for you to collect. Please then leave by the garden.

Bookings

If you would like to reserve a table please call us or email us in advance to do this. Please call 01962 711353 or 01962 885600 or email info@thelittlekitchencompany.com to reserve a table.

Evenings

We are open every Friday and Saturday evening.

Feel free to drop in or you can reserve a table.

Please do not visit our premises if you are experiencing any coronavirus symptoms – these include a persistent, new, dry cough, fever or loss of taste/smell.

Failure to observe safety measures that have been put in place to protect all our guests and staff will result in us being unable to provide you with our service.